

Terms & Conditions

Minimum requirements:

_National driving license (for rents longer than 90 days we need an international driver license) + identity card and a credit card with a minimum limit of 1.000.000 CLP (aprox. 1.400 EUR) for the guarantee.

We haven't a minimum age to rent any product from us.

Payment Instructions:

To reserve a product from us, we need a prepayment of 30% of the total amount during the next 5 days. The balance is payable 30 days before the pick-up of the product.

Payment Methods:

- Paypal (USD Account)
- National or International Bank Transfer (SWIFT)
- Debit / Credit Banking Card (4% surcharge)
- Western Union

Guarantee:

Block at the credit card of 1.000.000 CLP (aprox. 1.400 EUR). After the arrival of the camper at the end of the trip, the guarantee will be returned in case the camper is returned under the same conditions of delivery. In case a defect is found, the guarantee will be used for the repair of the defect.

Cancellation Policy:

After prepayment up to 45 days before arrival - 30% of the total amount; No refund less than 45 days.

Equipment:

All rentals of 10 days or more come with the equipment included. To know what the camper implies in the equipment, please choose your preferred model and check the included equipment.

Pick-up and Drop-off Time:

Possible between 9 AM and 5 PM. Out of this time, among agreements.

Weekends and holidays:

There is an additional charge of 80,- EUR for deliveries or returns of vehicles during weekends and holidays.

Daily and additional kilometers:

All vehicles have a limit of 250 km day. In case the limit is exceeded at the end of the trip, an additional charge of 0,20 EUR/extra kilometer will be applied.

Kilometer Package: 500 km extra → 70 EUR; 1.000 km extra → 120 EUR

Cleaning:

Campers are delivered clean, with a full fuel and water tank, such as empty gray and black water tank. The camper is required to return in the same condition, excluded the water tank.

Restrictions:

For your safety it is requested to have the following safeguards during the trip:

- Smoke inside the campers
- Travel with pets inside, except dogs that travel in the luggage area
- Fire under any circumstance
- Scratch anything and anywhere in the vehicle

Upon the execution of any of the prohibitions described, CamperTravel may use the guarantee to replace the vehicle to its original condition.