

2018 Terms & Conditions

Conditions of Hire

Reservations:

A deposit of 250 Euro is required to secure an advance booking. Full rental charges are payable at least 28 days before the start of hire. A minimum discount of 5% will apply to the daily rate, to those who wish to pay in full at time of booking, provided it is more than 28 days before hire commences. Payments must be made by credit card or bank transfer.

Rental Opening Hours:

The office is open Monday to Saturday from **09.00 hrs to 17.00 hrs**.

The office is closed on Sundays. **An airport collection fee of €150 will apply for collections and drop-offs outside these times.**

Collection / Return:

Collection of our Motorhomes is between 15.00hrs and 19.00hrs. The campervans can be returned to our premises from 08.00hrs to 10.00hrs at the end of the rental. Collections and Returns outside office hours 09.00 hrs and 17.00 hrs must be arranged before the dates in question. Clients who wish to collect vehicles, before 15.00 hrs (no earlier than 10.00 hrs) will be charged an extra day at the beginning of their hire. Clients who vacate vehicles later than 10.00 hrs (before 16.00 hrs) will also be charged an extra day at the end of their hire. Clients arriving at Dublin airport will be collected and dropped off free of charge. Please advise your flight details so that we can arrange collection and drop off times with you. Please note our pick-up point at Dublin airport. Information contained in clients booking confirmation. Either flight details, mobile contact number or Email address must be included on our booking form.

Insurance:

Drivers must have a full driving licence for 8 years. We request clients who do not have a licence for this length of time or who are over 70 years old to contact our office before booking. The insurance policy has an excess, that is, clients are responsible for the first 2000 Euro of all damage. This can be reduced to 500 Euro for clients who avail of our collision damage waiver (CDW) insurance. All accidents must be advised immediately. Where third parties are involved, their details must be furnished when the vehicle is returned. Only one additional driver is permitted.

Security Deposit:

The hirer is liable to pay a security deposit of 2000 Euro to cover incidents causing damage. The security deposit is reduced to 500 Euro for clients who take out collision damage waiver (CDW) insurance. This includes loss of skylights, mirrors, window or windscreen damage, impact with stationary objects, driver negligence, returning late or in an unsatisfactory condition, tyre damage, clutch damage where the clutch shows it has been burnt while driven rather than worn through normal wear etc. The hirer must notify us immediately of any accidents or mishaps that occur so that we may do everything possible to ensure the next client is not inconvenienced.

Cleaning:

Part of the security deposit will be withheld if their motorhome not returned cleaned internally, the diesel tank full and the toilet tank empty and clean of all residues. Out of respect for our employees, we must insist on the above.

Deposit Total:

The total deposit for clients you do not avail of collision damage insurance is 2000 Euro. This is reduced to 500 Euro for clients who avail of collision damage waiver insurance. Please ensure that your credit card is sufficiently funded so that the security deposit can be processed at time of hire.

Fuel:

A full tank of fuel will be supplied, please return with the fuel tank full. Fuel used will be deducted from the security deposit.

Road Tax:

Due to the introduction of the new barrier free tolling system on Irish roads, all our vehicles have been tagged for all tolls. The rate is €3 per day plus Government Tax.

Cancellation:

When six weeks notice is given of cancellation 100 Euro of the booking deposit is retained to cover administration costs. When six to four weeks notice is given the booking deposit of 250 Euro is forfeited. When less than four weeks notice is given, every effort will be made on our part to re-let the Motorhome. Should we be unable to do so, full rental charges will be forfeited. Celtic Campers advise that clients should have their own holiday/travel insurance to cover such loss.

Equipment:

An inventory of the equipment necessary for you to enjoy your holiday will be furnished and checked with you at the start and end of the hire period.

Conditions of Supply:

Whilst every effort will be made to supply the model ordered, we reserve the right to substitute an alternative vehicle should circumstances dictate.

Standard Terms and Conditions are detailed on our Formal Rental Agreements.

It is an important condition of hire that unfortunately, animals are not allowed in the Motorhome.

Celtic Campervans accepts no responsibility for delays, which may occur at the start of hire due to circumstances beyond our control.